

TRITEK TERMS AND CONDITIONS

1. Introduction

These terms and conditions apply to Services provided by Tritex Consulting Limited

You may contact us on info@tritekconsulting.co.uk and/or +44 (0) 7401 262 066/+44 (0) 2030 111 420

These terms and conditions are in addition to the Website Disclaimer and apply to the sale of any

courses/services. Please read these terms and conditions carefully, print off a copy for your records.

These terms of use (“TERMS”) bind you, the company you represent, and the company that registered you

(collectively “You”) to the terms and conditions set forth herein in connection with your use of ‘Tritek

Consulting Limited’ Website, Mobile Applications, Basecamp, LMS or another offerings affiliate to us

(collectively our work experience platform.

By using any of Tritex’s services, you are agreeing to this terms and condition or by clicking on the “Accept”

button on our website, you agree to the terms of this agreement which will bind you. If you do not agree to

these terms and conditions you must cease to continue to purchase any services from us.

2. The Services

2.1. A description of the Services together with the dates on which the Services will begin are available on your payment invoice. We will provide the Services with reasonable care and skill in accordance with the description set out.

2.2. Candidates will have access to all tools (LMS and Basecamp) for 12 months only after which you will be charged to have access on a monthly or quarterly basis.

2.3. We expect you to confirm that the Services you are purchasing will meet your needs. We do not make

any guarantee to you that you will obtain a particular result, professional qualification or employment opportunity from your purchase and completion of any of your work experience.

3. General

3.1. Our Platform enables students and job seekers (“Candidates”) to connect with independent contractor instructors (the “Instructors”, collectively with Candidates, the “Users”) who provide live and recorded intensive training, tutoring, mentoring and learning services (the “Courses”) via Our Platform. The Platform

includes, without limitation, facilitating and hosting intensive digital training courses and supporting materials, connecting candidates with work experience opportunities

3.2. The main communication platform for the administrative and program office will be via WhatsApp. You are advised to ensure that you remain in the designated groups all through the duration of the program.

3.3. Candidates must ensure they adhere to the governance processes when reporting issues. All contents on Basecamp as well as recording from our tutorial sessions inclusive of the details of projects worked on during your program at Tritex Consulting are not to be disclosed, distributed or reproduced.

3.4. The duration for the program is 12 months, there will be no exemptions given for holidays or travel purposes. Participation and active involvement are highly required in projects and all learning platforms and this will be monitored regularly

3.5. Once you have completed a project, you may choose to join another one. However please note this may not be a brand-new project or a role of your choice as we aim to promote more hybrid roles. Once a candidate abandons a project, we have the right not to put you on another project and or to decline giving you a reference.

3.6. Mentorship: access to a mentor is provided upon completion of your project only. Mentorship is for a period of six (6) weeks. If your mentor finds you not proactive. They have the right to withdraw your mentorship.

3.7. Candidates must complete and deploy at least one project before your CV will be reviewed – We ONLY do review CVs and NOT write them. The company's name MUST not be used as a reference without proper authorisation.

3.8. Any project you work on is part of your initial payment for your training/work experience; hence, payment will not be issued for any work done and this project will belong to the company. As we are working on projects for clients, you may be required to work evenings and weekends.

3.9. Candidates are strictly prohibited to record project meetings as sensitive & confidential matters can be discussed with stakeholders. Except for project use.

4. Payments

4.1. Your place will only be guaranteed once a deposit or full payment is made on or before the day of the taster session

4.2. Following receipt by us of your order for Services via the Website, in person or on the telephone we will contact you confirming receipt of your order.

4.3. A legally binding agreement between us and you shall come into existence when we have:

(a) accepted your offer to purchase Services from us by sending you an email confirming the purchase; and

(b) received payment of the relevant Fees from you have been processed and your space has been allocated

4.4. All deposits are non refundable.

5. Cancellation and Refund

We reserve the right to protect our intellectual property (training videos, materials, collaborative platforms and user groups) and in order to do so, refunds only apply where a payment has been made but the payer has not accessed any intellectual property of Tritex Consulting Limited. If you make a payment or a deposit and notify Tritex via email or phone 5 days before the start date of the training, you will receive a refund less 20%; administration fee, provided that you have not logged into the platform to access the course or attended any training related to the course. If you have accessed the course then your purchase has been used and is no longer eligible for a refund. Please note that if we believe that you are abusing our refund policy in our sole discretion, we reserve the right to suspend or terminate your Account and refuse or restrict all current or future use of the Services, without any liability to You.

6. Termination

We shall be entitled to terminate these terms and conditions and cease to provide you with any Services with immediate effect in the event that you:

- a. Fail to pay when fees are due/balance deposits
- b. Act in aggressive, bullying, offensive, threatening or harassing manner towards any employee of Tritex, any trainer or any other candidate

7. Conduct

You may only access the Platform for lawful purposes. You are solely responsible for the knowledge of and adherence to all laws, rules, and regulations pertaining to Your use of the Platform. You agree not to use the Platform or the Company Content (as defined below) to recruit, solicit, or contact in any form, Instructors or

potential users for employment or contracting for a business not affiliated with Us without Our advance written permission, which may be withheld in Our sole discretion. You assume all risks from any meetings or contact between You and any Instructors or other Users of the Platform.

8. Miscellaneous

All tutorial sessions are recorded and made available on our LMS platform within 48 to 72 hours.

Occasionally, pictures and videos will be taken during classroom sessions and this may be used for social media purposes.

You can contact us by any of the following methods:

9. Complaints Policy

All complaints must be in writing using the Tritex Email address. A response will be made within 48hours.

Email: info@tritekconsulting.co.uk

Telephone:

+44 (0) 7401 262 066

+44 (0) 2030 111 420